



Maryland Department of Human Resources
Office of Licensing and Monitoring
311 W. Saratoga Street
Baltimore, Maryland 21201
Office: 410.767.7871 Fax: 410.333.8408

RESIDENTIAL CHILD CARE PROGRAMS REPORT

Provider Organization: Arrow Child and Family Ministries, Inc.

Licensing Agency: DHR

Contracting Agency(s): DHR, DJS

Program Administrator: Arlene Gomez

Certification# A00250 **Exp. Date:** 12/31/2017

Type of Inspection: Quarterly Evaluation

Site Name	Gender	Age Range	License Capacity	DHR Contract Limit	License#/ Exp. date	Date of site Inspection
Diagnostic Program	M/F	12-17	45	32	#00261 7/15/2017	4/28 & 5/1/17
Transitional Living Program	F	13-20	18	18	#00475 7/15/2017	5/2/17

Inspection Summary

Number of Records Reviewed: Youth 0 Staff 20

Number of Interviews: Youth 0 Staff 5

Physical Plant Inspection: Approved

COMAR Violation: Yes X No

If Yes, list Cited Violation(s) below:

Violation(s)	Findings
14.31.06.07 F (3)	Beds in the boy's diagnostic unit did not have mattress protectors
14.31.06.07 G	Shower knob was broken in girl's residence
14.31.06.07 E	Doors and siding were green and dirty & carpets throughout Crossroads were stained and needing replacements
14.31.06.07 F & 14.31.06.07 I	Dresser drawers were missing at Crossroads and diagnostic unit
14.31.06.07 E (4) & (5)	Resident's doors at Crossroads had holes, dirt and missing paint
14.31.06.07 G (1)	Tile cracked at diagnostic unit girl's program

Corrective Action Plan: Yes X No

If yes, date of CAP: 5/2/17

Complaint Outcome: N/A

Current Status of License: Continued under CAP

Licensing

Coordinator: Lisa Beeman

Date: 5.5.17

Email: lisa.beeman@maryland.gov

Program Manager: Richard Berger

Date: 5.5.17

Email: richard.berger@maryland.gov